TIPS FOR TRANSITION

“Striving for complete integration and equality of people with disabilities in a society without barriers.”
Collaborative Communication in the context of disabilities is a concept that relates to the ability of individuals, families, educators, and other professionals to comfortably share, hear and understand the vital information that each possesses. Collaborative Communication encourages all involved parties to express honest feelings while allowing both discussion and disagreement.

**Share Your Unique Knowledge**

Individuals and families have vital information to share that no one else will ever know unless you share it. Create a “Positive Personal Profile” Completing a Positive Personal Profile may provide others with a better understanding of who you are, what your abilities are, and what your interests are. (See Additional Resources for further information.)

**Be Aware of Your Non-Verbal Communication**

Your posture, facial expressions, and gestures can send very loud messages. Try and maintain a positive posture, make eye contact, smile, and remain calm.

**Become an Active Listener**

Sometimes we are so busy preparing to respond that we may not be fully listening. Try some of the following techniques:

- **Restate back what you thought you heard to confirm your understanding.**
- **Try to be impartial by not jumping to conclusions.**
- **Pay attention. At the conclusion of a discussion, paraphrase to confirm that all parties are on the “same page”. Continue the discussion if necessary to clear up any confusion.**
Communicate in Writing

At the conclusion of a meeting, follow up with a written summary of what was discussed and any actions to be taken by each party.

Use Strategies that Promote Respectful Collaborative Communication

Avoid assumptions and jargon. Share complete, honest and unbiased information, and respect cultural differences.

Learn the Rules and Procedures

The more you understand how things work, the better prepared you will be to work for the best solution.

Additional Resources

Positive Student Profile

The FND website includes additional information about creating a Positive Student Profile, with specific instructions.

www.fndusa.org

National Dissemination Center for Children with Disabilities (NICHCY)

P.O. Box 1492 • Washington, DC 20013

Phone: 800-695-0285 v/tty • E-mail: nichcy@aed.org

www.nichcy.org

Free helpful information

including the downloadable resource listed below

Communicating with Your Child’s School Through Letter Writing (PA9)

The purpose of the Rehabilitation Act is to help individuals with disabilities to achieve employment, economic self-sufficiency, independence, inclusion, and integration into society.

The Rehabilitation Act is the Federal legislation that authorizes the formula grant programs of vocational rehabilitation, supported employment, independent living, and client assistance. It also authorizes a variety of training and service discretionary grants administered by the Rehabilitation Services Administration.

The Rehabilitation Act includes a variety of provisions focused on rights, advocacy, and protections for individuals with disabilities. It authorizes research activities that are administered by the National Institute on Disability and Rehabilitation Research (NIDRR) and the work of the National Council on Disability.

Programs Receiving Funded Support Through the Rehabilitation Act Include:

**Vocational Rehabilitation Agencies (VR)**
State vocational rehabilitation agencies assist individuals with disabilities who are pursuing meaningful careers with training, education, and funding.

For a list of state VR agencies, visit http://askjan.org/cgi-win/TypeQuery.exe?902

**Client Assistance Programs (CAP)**
CAP is a nationwide network of congressionally mandated, legally-based disability rights agencies.

For a list of CAP offices, visit http://askjan.org/cgi-win/TypeQuery.exe?039
**State Assistive Technology Projects**

These projects can provide technical assistance on assistive technology, consultation, product demonstrations, equipment borrowing, and lowinterest loans for individuals with disabilities.

For a list of state AT projects, visit http://askjan.org/cgi-win/TypeQuery.exe?735

**Statewide Independent Living Councils (SILCs)**

The SILCs collaborate with the state vocational rehabilitation agency to develop the state independent living plan.

For a list of state SILCs, visit www.ilru.org/html/publications/directory/association.html

**Additional Resources**

**The Rehabilitation Act**


**A Guide to Disability Rights Laws**

U.S. Department of Justice

www.usdoj.gov/crt/ada/cguide.htm
The National Center on Self-Determination defines self-determination as the ability of individuals to make the choices that allow them to exercise control over their own lives, to achieve the goals to which they aspire, and to acquire the skills and resources necessary to participate fully and meaningfully in society.

Practice Self-Determination Early and Often
Students who demonstrate self-determination skills while in school have a greater chance for achieving positive post-school outcomes than students who do not acquire these skills.

Examples of self determined behaviors include:

- Making one’s needs known to others
- Evaluating progress towards meeting one’s goals
- Adjusting one’s performance based on situations
- Creating new approaches to solve problems

Gain Control of Your Life
Repeated opportunity builds experience, and experience helps develop self-determination skills so a person can learn to gain control over major events in their life. Without strong self-determination skills, individuals with disabilities generally experience much higher levels of unemployment or underemployment.

Promote Self-Determination
If you are a family member/educator/professional, help the individual to understand his/her disability. Explore and share information on ways other people with similar disabilities have been able to meet with success.

Establish Career Goals
Participate in paid and/or non-paid work experience to explore employment options and interests. Self-Determination
**Respect the Individual’s Opportunities to Act on His/Her Decisions**

Cultivate active, meaningful participation opportunities ranging from “what to wear” to developing Transition IEP’s. Identify Supports That May Be Necessary to Learn

**Self-Determination Skills**

For example, many individuals with significant disabilities do not know how to travel around independently. Travel Training could help promote greater independence and self-determination. (See Additional Resources for more information about Travel Training)

**Additional Resources**

**Easter Seals Project ACTION**

The mission is to promote universal access to transportation for people with disabilities under federal law and beyond by partnering with transportation providers, the disability community and others through the provision of training, technical assistance, applied research, outreach and communication.

Phone: 800-659-6428  
http://projectaction.org

**Center for Self-Determination**

Technical Assistance to individuals and organizations attempting to change their systems of support based upon the principles of self-determination.

35425 Michigan Ave W, Wayne, MI 48184  
Phone: 734-722-7092  
www.centerforself-determination.com

**NICHCY-Travel Training**

A clearly communicated vision of the future can help build a common understanding so that the IEP team can work together to help make it happen. The student and family have unique knowledge about the student’s interests and preferences as well as the greatest vested interest in the student’s future. When the IEP team understands the student’s goals for the future, they then provide more focus to education and help build connections that will be critical to future success.

As a Family, Discuss and Explore Questions Like:

• What dreams does your son or daughter have for when he/she leaves school?
• What are their strengths and interests in the areas of independent living, employment, school life, learning, leisure, and recreation?
• What are they currently able to do?
• What type of support or training do they need in order to learn independent living, employment, recreation, and leisure skills?
• Where would they like to live and what support would be necessary for that situation to be successful?
• What do they like to do for recreation and enjoyment?
• What are their priority needs at this time?

Draft a “Post-School Outcome Statement”
This statement should address all the domains including post-secondary education, vocational training, adult education, employment, independent living, and community participation.

Review Other Plans
Be familiar with other plans, such as a support plan if on Medicaid Waiver, to help ensure that services are coordinated.
Write Down Questions You Want To Ask Such As:

- Does each Annual Goal address one or more of the needs that have been identified?
- When will each Annual Goal be completed?
- Who will take responsibility for initiating the services?
- Are there any gaps in support that need to be addressed?

**Additional Resources**

Transition Planning: A Team Effort

Age Appropriate Transition Assessment Guide
www.nsttac.org/content/age-appropriate-transitionassessment-toolkit

IRIS Online Module: School Counselors: Facilitating Transitions for Students with Disabilities from High School to Post-School Settings
http://iris.peabody.vanderbilt.edu/

Transition: It’s All About Me!
This is designed for deaf and hard of hearing students, ages 14 through adult.
www.pepnet.org/itransition

Whose Life Is It Anyway?
How One Teenager, Her Parents, and Her Teacher View the Transition Process for a Young Person with Disabilities
www.waisman.wisc.edu/cedd/pdfs/products/family/wliianyway.pdf
Successful transition from school to employment, independence, higher education/training, and community living doesn’t “just happen.” It requires work, planning, and commitment.

**Promote Family Leadership**

Transition outcomes are much more successful when the student and the family take the leadership role in the process of transition planning and implementation.

**Encourage Self-Determination**

Cultivate self-determination within the student by engaging them in the process and using tools such as the “Dare to Dream” booklet. (See Additional Resources for further information)

**Develop Clear Outcomes**

Develop and update a clearly written post-school outcome statement based upon the student’s preferences and interests. The statement should address all the domains including post-secondary and adult education, vocational training, community participation, independent living, and employment.

**Work Toward a Shared Commitment**

Build commitment to the implementation of the Transition Plan within the team.

**Maintain Flexibility**

Continuously evolve the Transition Plan as the student’s interests or preferences change.
Get Connected
Link with community agencies and organizations, making sure that each entity understands their roles and responsibilities.

Move Towards “Get a Job / Get a Life”
Successful integrated employment with appropriate supports can build a connection to the community. The development of an Individual Plan for Employment (IPE) through Vocational Rehabilitation may be necessary to help prepare for, regain, maintain, or advance in employment.

Look at Higher Education/Training
To become successfully employed in a field that the student is interested in, higher education or additional training may be needed. Research any degrees, certificates, or courses that may be necessary and include goals and objectives in the Transition IEP to assist the student in working towards that additional education or training.

Additional Resources

NICHCY
Transition to Adulthood
www.nichcy.org/schoolage/transitionadult

Diploma Decisions for Students with Disabilities
www.cpt.fsu.edu/ese/pdf/diploma.pdf

Wrightslaw-Transition
www.wrightslaw.com/info/trans.index.htm

Moving On to High School
www.communityinclusion.org/article.php?article_id=148

Funding Education Beyond High School:
The Guide to Federal Student Aid
Vocational Rehabilitation services are intended to assist individuals with disabilities and help to maximize employability, economic self-sufficiency, independence, and integration into the workplace and the community through comprehensive and coordinated state-of-the-art programs. Once eligibility has been established, a written Individual Plan for Employment (IPE) must be developed in order to activate the identified rehabilitation services.

**Know the Purpose of Vocational Rehabilitation**

The Division of Vocational Rehabilitation (DVR) provides services for eligible persons with physical or mental impairments. These services are designed to enable a person to prepare for, get, keep, or regain employment.

**Apply For Vocational Rehabilitation Services**

Eligibility for DVR services is based upon the presence of a physical or mental impairment and a goal of employment. Generally, an eligibility decision will be made within 60 days after you apply for services.

If you are receiving Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI) for your disability, you may be eligible for DVR services if you intend to secure your employment.

**Develop Your Individual Plan for Employment (IPE)**

An IPE is a written goal for employment and it is critical that it be developed with clearly written employment outcomes. In order for DVR to provide the support necessary to meet each employment goal, the service must be specified on the IPE.
Know What the Vocational Rehabilitation Services Are

DVR offers other services which may be needed to assist in rehabilitation. Based on the disability and the vocational goal, one or more of the following services may be required:

- Vocational Evaluation
- Career Planning
- Job Placement
- Counseling and Guidance
- Job Coaching
- Assessment of Technology Needs
- Speech and Language Therapy
- Training/Education After High School
- Support Services
- Medical and Psychological Diagnosis
- On-Site Job/Task Analysis & Treatment

Additional Resources

Division of Vocational Rehabilitation Agencies (DVR)
State Vocational Rehabilitation Agencies assist individuals with disabilities who are pursuing meaningful careers with training, education, and funding.
For a list of state DVR Agencies, visit
http://askjan.org/cgi-win/TypeQuery.exe?902

Client Assistance Programs (CAP)
CAP is a nationwide network of congressionally mandated, legally-based disability rights agencies.
For a list of CAP offices, visit
http://askjan.org/cgi-win/TypeQuery.exe?039

What is Order of Selection?

Fact Sheet
The State Vocational Rehabilitation Services Program
www.modot.gov/mcs/documents
statevocationalrehabilitationinformation.pdf
An Individual Plan for Employment (IPE) provides the guidance for activating Vocational Rehabilitation services. The purpose of Vocational Rehabilitation services is to help an individual with a disability to get, maintain, retain or regain employment. Without a clearly developed and detailed IPE, Vocational Rehabilitation is unable to properly assist with making the plan become a reality.

**Choose a Specific Employment Outcome**

Identify an employment goal based on the individual’s unique strengths, concerns, abilities, and interests.

**Plan for Services to Be Provided in the Most Integrated Setting**

Working in the community dramatically increases the opportunities to be included in and connect to the community. Explore what types of services are necessary to make it work.

**Establish a Timeline**

Identify when services will start and when each goal is expected to be met.

**Identify Specific Entities That Will Provide the VR Services**

After determining who will be providing each service, discuss what it will take to make it happen.

**Determine How Progress Will Be Evaluated**

Discuss and agree how progress will be measured and how everyone involved will know that progress has occurred.

**Determine the Responsibilities of VR, the Individual, and the Agency Providing the Services**

Establish a clear written understanding of each person’s responsibilities for what and how communication will be maintained between all involved parties.
Determine If Supported Employment Will Be Needed

Supported employment can make a dramatic difference for individuals with significant disabilities to be successfully employed in more integrated settings.

Determine If Any Post-Employment Services Will Be Needed

Discuss what types of follow-up supports will be needed in order for an individual to maintain and advance in their career path.

Additional Resources

Social Security Online-The Work Site-Ticket to Work
www.ssa.gov/work/

Self Employment and an IPE
www.start-up-usa.biz/resources/content.cfm?id=646

State Vocational Rehabilitation Agencies and Their Obligation to Maximize Employment
Published by the National Assistive Technology Advocacy Project
Publication available for download:
www.nls.org/Disability/VocationalRehabilitationStateVocationalRehabilitationAgenciesMaximizeEmployment

State Rehabilitation Council
The SRC consists of a diverse membership, appointed by the Governor, who are interested in and representative of individuals with disabilities. The SRC, among other things, works in partnership with the State DVR to review, evaluate and advise the Department regarding its specific and overall performance and effectiveness. Contact your state DVR for more information about their Rehabilitation Council.
Independent Living skills are those skills that are necessary for living in as self-sufficient a manner as possible. No person, with or without a disability, is born with these skills; they must be learned. For individuals with disabilities, some of these skills may be particularly difficult or time-consuming to master, requiring assistive devices and/or extra training and practice to achieve the highest possible level of independence.

**Independent Living Skills May Include:**

- Home Management
- Budgeting, Banking and Money Management
- Social Skills and Relationships
- Stress Management
- Self-Advocacy and Assertiveness
- Travel and Transportation
- Problem-Solving (legal, family, social)
- Meal Planning / Preparation
- Shopping
- Personal Hygiene
- Mobility
- Personal Health Care
- Accessing Community Resources

**Start Teaching Independent Living Skills Early**

Involve your son or daughter in the ordinary activities of running a home. Even if physical limitations prevent them from performing the tasks, they may need to know how the process works so that they can tell someone else what to do. For students in school served under IDEA, integrate independent living skills development as part of the Transition IEP. When significant disabilities exist, consider initiating a Transition IEP earlier than the age of 16. Some states start at the age of 14.
Cultivate Your Son’s or Daughter’s Mind and Talents
Make their studies and school responsibilities (homework, projects) theirs, not yours. Give them the joy of their own success.

Get Connected to Your Local Center for Independent Living (CIL)
CILs are typically non-residential, private nonprofit, consumer controlled, community-based organizations providing services and advocacy by and for persons with all types of disabilities to assist them to achieve their maximum potential. Request assistance from your local CIL to assess Independent Living skills and identify needs for skill development.

Consider the Use of Assistive Technology for Gaining Greater Independence
Utilize a tool such as WATI AT and Transition to help identify areas of independent living that may be aided by assistive technology. (See Additional Resources for more information about WATI AT and Transition)

Additional Resources

**Statewide Independent Living Councils (SILCs)**
The SILCs collaborate with the state vocational rehabilitation agency to develop the state independent living plan.

For a list of state SILCs, visit


**Wisconsin Assistive Technology Initiative (WATI) AT and Transition**
A useful document to help identify possible assistive technology opportunities to increase independent living skills.

www.wati.org/?pageload=contents/support/feed/index.php
Ten Tips For A Successful Job Interview

It may be your very first job interview or your tenth—it’s OK to be nervous. Everyone gets nervous on job interviews. Here are a few tips to help you achieve a successful job interview:

1. Practice makes perfect! Ask your parents or friends to help with role modeling a job interview, make a list of questions you think an employer might ask you and a list of questions you might ask. After you’ve practiced them, you’ll be better prepared and confident for the job interview.

2. You should always look your best on a job interview. Your appearance is important to employers.

3. Get to a job interview early, don’t be late! Being late tells the interviewer that you’re not serious about the job.

4. Always greet your interviewer with a smile and a handshake. Be yourself. Your pride for who you are and what you can do will shine through. This goes a long way for first impressions.

5. Relax, remind yourself that an interview is just a conversation between two or more people getting to know each other.

6. Take a moment and collect your thoughts before you answer a question. Remember to answer questions with full sentences. For example: “Yes, I can file folders in alphabetical order”, or “Yes, I can answer phones and take messages”. Try not to answer questions with “Yeah” or “Uh-huh”.

7. Don’t be afraid to take some time to speak for yourself. You’re not bragging, you’re simply letting the company know that your skills would be an asset to them. Keep personal activities that are not job related out of the conversation unless you are asked to share them.
8. Try to keep eye contact with the interviewer. It may seem difficult, but it tells the interviewer that you’re interested in what they are saying.

9. Remember that you can ask questions too. This interview is not just about whether or not this company wants to hire you; it’s also about whether or not you wish to work for this company.

Questions to ask may include:

• What salary are you offering?
• How many hours or days a week will I be working?
• Do I have an opportunity to be promoted?
• Do you raise salaries annually or based on merit / job performance?
• What is your vacation / benefits package? Does it include health insurance, life insurance, short or long term disability, or 401k programs?

This is also the best time to explain and request any special accommodations needed, time off, or anything important that may need to be in place before you begin working.

10. Follow up with a courtesy call. A day or two after the interview, it’s a good idea to send a note thanking the interviewer for the opportunity to meet with them. This sends a powerful message to the employers and shows them your dedication and interest in the position.

**Important:** Make sure to clean up your online presence and use an appropriate e-mail address before submitting your resume or application to a potential employer. Employers will check Facebook, MySpace, Twitter, and other social networking sites for more information about you. Make sure these are set to private or contain only information that you would not mind your future employer knowing about you.
When We Look Good, We Feel Good!

It’s nice to dress comfortably in sweat pants and a t-shirt while we’re relaxing around the house, but would we wear this to a job interview? What about a company meeting? How we look and what we wear says a lot about who we are and how we feel about ourselves. If our hair looks great, our smile is fresh and our clothes are neat, clean and color coordinated, then we’re sending an important message to people we meet - especially people we meet at job interviews, company meetings or formal affairs. How we dress speaks for who we are!

Here are some great tips:

Have You Ever Heard Someone Say, “I’m Having a Bad Hair Day?”

• Style and self expression is an individual thing and understood, however, companies and management prefer the conservative look.

• Men: Unusual haircuts (words shaved onto the head or a Mohawk) are not a good idea. Try to keep hair out of your face. When in doubt, short and neat is better.

• Women: Teased hair several inches above your head is not always received as professional. Long hair is nice when it’s well groomed and combed.

Personal Hygiene:

This is extremely important! Remembering to shower, wash your hair, apply deodorant, and brush your teeth is critical. In general, people would never hurt other people’s feelings by saying it out loud, but if you have bad body odor, or bad breath, people may not wish to be around you or have long conversations with you. This is especially true of the potential employer.
Clothing Choices:
This can be as simple as wearing a pair of black slacks with a nice solid color button down shirt or blouse (solid colors are the easiest to coordinate with black). The color black also says you’re conservative and professional.

• Dresses or skirts worn at knee level or lower are the best choice.
• Try not to wear sneakers. Shoes are always the better choice.
• Try not to wear jeans. You want the employer to take you seriously, so dress like you mean business.

Accessories:
If you choose to accessorize, remember not to overaccessorize. Two rings on either hand is more than enough. One bracelet, one watch, and one set of earrings. Simple is safe. Also, if you wear facial jewelry or piercings, try not to wear it on a job interview. Although some companies don’t mind, there are still many that do. Why take a chance?

Take a look in the Mirror!
You’re all dressed up for the job interview and the mirror is the final test! Ask yourself the following questions:

• Am I comfortable in what I’m wearing?
• Does my outfit match well?
• Is what I’m wearing appropriate for the occasion?
• Do I feel good about how I look?

If you’ve answered “yes” to all four of the questions, you’re ready for your job interview.
Good Luck!
Job Accommodations

Job accommodations are adjustments to a job or work environment that will enable a qualified applicant or employee with a disability to perform essential job functions.

Get Help with the Identification of Job Accommodations

The Job Accommodation Network is a free service of the Office of Disability Policy (ODEP) of the US Department of Labor. (Call 800-526-7234 or refer to Additional Resources for additional options.)

Research the Costs and Options

Job Accommodations can be expensive; however, more than half of all accommodations cost less than $500.

Request Accommodations

Though it is not required by the ADA, it is suggested that employees ask for accommodations in writing. Job accommodations may also be identified as part of an IPE (Individual Plan for Employment).

Know How Job Accommodations are Funded

• Tax incentives available to employers
• Vocational Rehabilitation
• Alternative Finance Program loans from FAAST.org
• Self funded purchases
• Recycled equipment

Know When an Employer Is Not Required to Meet the Required ADA Regulations

Smaller companies may not be required to provide accommodations, but Vocational Rehabilitation can be very helpful in providing assistance with job accommodations as part of implementing an individual’s IPE (Individual Plan for Employment).
Additional Resources

**Job Accommodation Network (JAN)**
A free service that provides employers, employment providers, people with disabilities, their family members, and other interested parties with information on job accommodations, self-employment, small business opportunities, and related subjects.

800-526-7234  
Email: jan@askjan.org  
Website: www.askjan.org

**The Job Accommodation Process:**  
Steps to Collaborative Solutions  
www.askjan.org/pubsandres/list.htm#prod

**Personal Assistance Services in the Workplace**  
www.askjan.org/media/pas.html
The opportunities for individuals with significant disabilities to obtain meaningful employment are expanding as options for Supported Employment are emerging as an alternative to Adult Day Training programs (i.e. sheltered workshops). Supported Employment is a way for people traditionally denied employment (due to the perceived severity of their disability) to get jobs, advance in their career, increase social interaction, and be provided long-term, ongoing support for as long as needed. Supported employment provides assistance such as job coaches, transportation, assistive technology, specialized job training, and individually tailored supervision. Supported employment encourages people to work within their communities, social interaction, and integration.

**Explore Career Opportunities**
Focus on the individual’s interests, abilities, and needs through such experiences as vocational education classes, job shadowing, job try-outs, and actual employment.

**Create Opportunities to Develop Self-Determination Skills**
Actively participate in information gathering, academic and career preparation, and decision-making.

**Gain Control of the Resources**
Learn how to purchase services and supports. Family members, personal advisors, and other trusted advocates can assist as needed.

**Secure Employment Based on the Individual’s Desires**
Take into consideration the type of work environments, activities, hours, pay, supports, transportation, career advancement opportunities, other similar factors, and how they fit with an individual’s desires.

**Identify Any Necessary and Appropriate Supports**
Utilize job accommodations, assistive technology, and individualized supports before, within, and outside the job. Get connected to Adult Services.
Additional Resources

**Overview of Supported Employment**
Office of Disability Employment Policy
US Department of Labor
Frances Perkins Building
200 Constitution Ave NW • Washington, DC 20210
Phone: 866-633-7365 • TTY: 877-889-5627

[Book Link]

**APSE**
APSE Supported Employment Indicators
Publication for download:

[Website Link]
The following is a partial listing of useful resources related to employment, transition planning, and related supports.

For more information, please contact us at 800-825-5736 or e-mail fnd@fndusa.org. You can also visit www.fndusa.org.

**National Center on Secondary Education and Transition Institute on Community Integration**

University of Minnesota  
6 Pattee Hall, 150 Pillsbury Dr. SE  
Minneapolis, MN 55455  
Phone: 612-624-2097  
Email: ncset@umn.edu  
Website: www.ncset.org

**Office of Disability Employment**  
**US Department of Labor**  
Frances Perkins Building  
200 Constitution Ave. NW  
Washington, DC 20210  
Phone: 866-633-7365  
TTY: 877-889-5627  
Website: www.dol.gov/odep/

**Project 10: Transition Education Network**  
University of South Florida  
Physical Address: 529 First St. South  
Mailing Address: 140 Seventh Ave. South, SVB 112  
St. Petersburg, FL 33701  
Phone: 727-873-4661  
Website: www.project10.info
CONTACT US for more information

FND Disability Resources

Download our App!

The contents of our materials were developed under a grant from the US Department of Education, #H328M150043, #H328M150042 and #H328M150041. However, those contents do not necessarily represent the policy of the US Department of Education, and you should not assume endorsement by the Federal Government. Project Officer: Greg Knollman.
Our Parent Training and Information (PTI) Center programs, funded by the U.S. Department of Education, Office of Special Education Programs (OSEP), help ensure that parents of children with the full range of disabilities under IDEA, self-advocates, and the professionals who work with them have the training and information they need to be prepared not only for school, but for students with disabilities to be able to lead productive and independent lives to the greatest extent possible.

**POPIN**

Parents of the Panhandle Information Network

This program provides PTI services to the following counties:
- Alachua, Baker, Bay, Bradford, Calhoun, Clay, Columbia, Dixie, Duval, Escambia,
- Flagler, Franklin, Gadsden, Gilchrist, Gulf, Hamilton, Holmes, Jackson, Jefferson,

**PSN**

Parent Support Network

This program provides PTI services to the following counties:
- Brevard, Citrus, De Soto, Hardee, Hernando, Highlands, Hillsborough, Indian River, Lake, Manatee, Okeechobee, Orange, Osceola, Pasco, Pinellas, Polk, Sarasota, Seminole, St. Lucie, and Sumter.

**PEN**

Parent Education Network

This program provides PTI services to the following counties:
- Broward, Charlotte, Collier, Glades, Hendry, Lee, Martin, Miami-Dade, Monroe, and Palm Beach.